

To ensure everyone stays safe and well during their residential stay with us and keeps within Government guidelines, we will be asking guests to do the following:

1. Upon arrival, visitors should sign in at reception and leave their details for Track & Trace. Once signed in, guests will be asked to read our Visitor Information Pack in their bedroom which will have more details on procedures for their stay.
2. Visitors will be asked to remain at least 1 metre from others at all times.
3. Hand sanitising stations are set up throughout the house and visitors are encouraged to use them frequently.
4. Masks will be required to be worn by those who are able to whilst moving around indoors.
5. Bedding is provided, but visitors should bring their own towels.
6. We will be implementing a 'buddy' system for shared toilet and shower facilities. This means people will be paired with one other bedroom to use shared toilets and showers to minimise sharing.
7. Group rooms used for training should be kept well ventilated with doors and windows open where possible.
8. Residents will be encouraged to make the most of the outdoors where possible.
9. Self-serve refreshments will be available for residential guests throughout.
10. Meals will be family-style self-serve, with a limit of 4 people per table.