

To ensure everyone stays safe and well during their residential stay with us and keeps within Government guidelines, we will be asking guests to do the following:

1. Upon arrival, visitors should sign in at reception and leave their details for Track & Trace. Once signed in, guests will be asked to go to their bedrooms and read our Visitor Information Pack which will have more details on procedures for their stay.
2. Visitors will be asked to remain at least 2 metres from others at all times.
3. Hand sanitising stations are set up throughout the house and visitors are encouraged to use them frequently.
4. Masks will be required to be worn by those who are able to at all times whilst inside the lodge. Masks will not be required outdoors, in bedrooms, or once seated in the dining room.
5. Temperatures of all guests will be taken on arrival and then daily at breakfast time, to monitor for anyone who may potentially be asymptomatic.
6. All bedrooms across the house and cabins will be single occupancy (unless people are from the same household). We will still provide all bedding, and ask that guests continue to bring their own towels as they did before.
7. We will be implementing a 'buddy' system for shared toilet and shower facilities, as well as during meal times. This means people will be paired with one other member of their group to use shared

toilets and showers, and will sit at the same table during meals.

Guests staying in en-suite rooms will still pair up for meal times.

8. Group rooms used for training have limited capacities to ensure everyone is able to remain 2 metres apart.
9. Residents will be asked not to gather socially indoors – any free time outside of training sessions should either be spent outdoors or in your bedroom.
10. We will be implementing a no-alcohol policy on site and ask guests not to bring their own.
11. Self-serve refreshments will be available for residential guests throughout.