

To ensure everyone stays safe and well during their day visit to us, we have implemented the following:

1. Upon arrival, the leader of the group should sign in at reception and leave their details for Track & Trace. The group will then be shown to their meeting space where they can leave bags and meet the instructor if taking part in activities.
2. Temperatures of all visitors will be taken on arrival. Anyone with a temperature above 37.8 will be asked to go home and recommended to book a Covid-19 test in line with government advice.
3. Visitors will be asked to remain at least 2 metres from others as much as possible – with the exception of under 12s who do not need to social distance from one another.
4. Toilets dedicated to the group will be available – please note these may be a short walk from your group room as we have limited toilets on-site. Special arrangements will be made for anyone who needs access to an accessible toilet.
5. Masks will be required to be worn by those who are able at all times whilst inside unless seated in the dining room.
6. Group rooms used for training have limited capacities to ensure everyone is able to remain 2 metres apart – capacities are shown on the door on the way in. Please ensure the room you are in does not exceed capacity by you entering it.

7. Refreshments can be arranged for an additional charge at time of booking by the group organiser – visitors are welcome to bring flasks with hot drinks and water too.
8. If having lunch catered by us during your visit, refreshments are included during lunchtime.