

As we look to reopen, the safety of people visiting Wiston Lodge is our top priority. When people feel safe, they are able to be themselves and learn more effectively – what we are here for. Safety is all the more necessary during this global pandemic.

To ensure we keep everyone visiting Wiston safe, whether your visit is for 10 minutes, a few hours or several days, we will be putting the following measures in place:

1. All visitors will be required to sign in at reception in line with the national Track & Trace scheme. Temperatures will also be taken upon arrival and anyone with a temperature above 37.8C will be advised to go home and contact the NHS (<https://www.nhsinform.scot/campaigns/test-and-protect> or 0800 028 2816) to arrange a Covid-19 test.
2. Group members will be asked to complete a declaration regarding their wellbeing and the potential for recent contact with other persons who may have displayed symptoms prior to arrival.
3. Visitors will be asked to bring and wear masks or face coverings in all indoor public spaces of the lodge unless they have a medical condition that would be worsened by wearing one. Masks will not be required in bedrooms or the dining room during meal times.
4. We have taken steps to ensure that 2 metre distancing is possible in most areas of the lodge. We ask that visitors follow signs and floor markings and keep 2 metres from other visitors and staff where possible.
5. Frequent hand washing or sanitiser use will be encouraged.
6. Any shared toilet/shower facilities will be cleaned frequently, where necessary between uses. Hand sanitiser will be available and recommended before entering a shared toilet/shower area.
7. Additional time will be taken to clean the public spaces and bedrooms between groups.

8. Frequently touched surfaces (e.g. door handles, switches, table tops) will be sanitised frequently throughout the day.
9. Bedrooms across the house and cabins will be single occupancy – unless members of the group are from the same household in which case sharing will be allowed.
10. Food will be served on a per person basis, not ‘family style’ shared on the tables as we have previously.
11. Day visitors will be advised to bring flasks with hot drinks if required. We hope to have a solution in place to safely provide tea and coffee for residential guests.
12. Group rooms will have maximum capacities and use of windows and open doors will be encouraged to allow good ventilation.
13. All unnecessary furniture will be removed to allow as much space as possible for 2m physical distancing.
14. Groups will be encouraged where possible to do as much of their work as they can outdoors if weather allows.
15. Residential groups will be asked to arrive after 4pm and depart by 1pm to allow us time to thoroughly clean public spaces between groups (exceptions possible depending on availability)
16. Our outdoor activities will be risk assessed individually and we will update on this when we can.

A detailed Covid-19 specific risk assessment is currently being finalised and can be sent out on request once completed.

We are really looking forward to welcoming people back again and by encouraging everyone to follow the current government advice and steps above, we can keep everyone safe and allow everyone to enjoy their visits.